

- ① The center provides a phone consultation service to foreign nationals living in Tokyo on matters related to the uncertainty in their lives brought about by the novel coronavirus.

Support to be offered in 14 languages:

Plain Japanese, English, Chinese, Korean, Vietnamese, Nepali, Indonesian, Tagalog, Thai, Portuguese, Spanish, French, Cambodian, and Burmese

- ② According to the type of consultation, the center will connect the caller to specialized institutions, including the Novel Coronavirus Hotline (local public health centers), and provide interpretation support.

Consultation flowchart

